Rania Moharram Rajab

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Personal Statement

'A leadership professional with good experience in team management and the ability to provide direction and strategy to encourage the achievement of company objectives'
I have been employed as Team leader & Technical Manager in two UNDP telecenters, so I have achieved remarkable successes in driving efficiency and productivity by inspiring the realisation of individual staff.
'A Software Developer with 15+ years' experience and a track record of devising software solutions across Syrian Customs '.
I have also worked as a Trainer across all year training courses (Office suite, ICDL, C++,Java, SQL Server, Git) During my teaching career, I have crafted an extensive teaching skill set that produced exemplary results in examinations and (trainee & student) development.

Area of Expertise

- Team Leadership
- Training and Development
- Analytical Skill
- Git
- Project Management
- Requirements Management
- Problem Solving
- System Analysis and Design
- C++
- Microsoft SQL Server
- Java
- Software Engineering

Education

- Student in Technology Management Doctorate Programme, SVU .
- Master's in Technology Management, Syrian Virtual University.
- Bachelors of Software Engineering at Tishreen University.

Employment History

2020 – Present: Lecturer at The Syrian Private University

Key Responsibilities:

Provide instruction on:

- Problem understanding and solving.
- How to implement algorithms as structured programs in C++ and Java.
- Object-Oriented Programming.
- System Analysis and Design
- Project Management.
- Git.
- Designing and developing simple programs in lab sessions.
- Advanced Software Engineering included (DevOps, CMMI concepts).
- Database Systems (MySQL, Microsoft SQL Server).

2020 :Limited work for a month at Talal Abu Ghazaleh & Co
(Integrated Financial And Accounting Serveries LLC)

Key Responsibilities:

- Contribute to the feasibility study for the "Syrian Accreditation for Software Companies," leading the technical feasibility section.

2019: Software Engineer at Technowave Company

Key Responsibilities:

- Conduct system analysis and design for software projects.

2012 –2022: Software Engineer & Head of Software Department at Syrian Customs

Key Responsibilities

- Lead the ASYCUDA World (SOClass) development team: set goals, manage design, coding, testing, debugging, and timely delivery of high-quality Java solutions; train new developers and deliver technical/functional training.
- Translate business requirements into system requirements; develop user/management reports, Arabic electronic documents, unit tests, and maintain the project documentation; collect/resolve end-user issues and troubleshoot production systems.
- Proactively identify process improvements; develop and implement new strategies for Syrian customs and improve trainee employee performance versus previous years.

Note: ASYCUDA stands for Automated System for Customs Data. It is an electronic system used to calculate and collect revenue, recommended by the World Customs Organization (WCO) to reduce corruption.

2006 –2011: Consultant at UNCTAD, Damascus

ASYCUDA World Developer.

Key Responsibilities

Performed the same responsibilities outlined above for the ASYCUDA World system.

2004–2005: Team Leader & Technical Manager at UNDP, Damascus

Key Responsibilities

- Manage technical issues and co-manage workflows/workloads across community centers to maximize efficiency and service delivery; deliver ICDL, Office Suite, A+, and C++ training.
- Formulate monthly operations plans with teams based on the Programme Director directives, monitor expenditure against budget, and lead implementation of strategic objectives including budgeting, HR, and training requirements.
- Collaborate with project team leaders to identify mutual opportunities, contributing to increased telecenter revenue.

Qualifications

- Certificate of experience from the United Nations Development Program in the management of community centers.
- Certificate of following a training course on PRINCE2 (Project in Controlled Environment 2).
- Certificate of Completion of Data Science and Machine Learning Course.