CV



Personal Details

Name:	Khouzama Alyoussef
Birthdate:	Jan 03, 1990
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Marital Status:	Married
Number of kids:	2
Nationality:	Syrian
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Work Experience

03/2025- Present **Practical Course Instructor**, Syrian Private University (SPU)

- Deliver full-time practical instruction in the following courses (Introduction to Algorithms and Programming, Database Systems, Advanced Databases, Introduction to Software Engineering)
- Supervise lab sessions and guide students in applying theoretical knowledge to real-world technical tasks.
- Develop lab materials, assessments, and exercises to enhance student engagement and practical skill acquisition.
- Collaborate with faculty members to align course content with academic standards and industry trends.
- Evaluate student performance and provide continuous support to foster growth and academic success.

06/2021 – 11/2024 **Freelance Business Analyst**, Self-Employed

- Conducted in-depth business needs assessments for clients across various industries to identify process inefficiencies and improvement opportunities.
- Gathered and analyzed data from stakeholders, users, and systems to define detailed business requirements and functional specifications.
- Developed comprehensive business and process documentation, including workflows, use cases, and business requirement documents (BRDs).
- Assisted clients in the adoption of digital transformation initiatives by analyzing change impact and supporting implementation strategies.
- Delivered regular progress reports and presentations to stakeholders, ensuring transparency and client satisfaction.

09/2018-05/2021 **Project Manager**, Syriatel

- Led multiple IT and business projects, ensuring successful delivery within scope, budget, and timeline.
- Managed risk assessment and mitigation strategies, achieving a 90% project success rate.
- Led cross-functional teams, ensuring all project deliverables met stakeholder requirements.
- Conducted business case analysis and reviewed Statements of Work (SOW) to align with strategic goals.

01/2017-09/2018 **Sales & Marketing Information Analyst**, Syriatel

- Developed data-driven reports and dashboards to optimize sales and marketing strategies.
- Conducted data analysis, troubleshooting, and business intelligence reporting to enhance decision-making.
- Provided market insights, data validation, and segmentation for targeted marketing campaigns.
- Collaborated with cross-functional teams to ensure accuracy and efficiency in data-driven initiatives.

Education

2008-2016 **BSc in Information Technology Engineering – Software Engineering & System Analysis** | Damascus University

On Going Education

- **Master's in Big Data Systems | Higher Institute for Applied Sciences and Technology** (2023-present)
- **Executive MBA | Higher Institute of Business Administration, Damascus** (2017-2020)
- **Modernizing Data Lakes and Data Warehouses with Google Cloud** – Coursera (2025)
- **Data Analysis with Python** – Coursera (2025)
- **Data Warehouse Fundamentals** – Coursera (2025)
- **Google Ads & Campaign Management** – Coursera (2021)
- **The Data Scientist's Toolbox – Coursera (2020)**
- **Project Management Professional (PMP) Certification Training** – PMBOK Guide 6th Edition (2019)
- **Agile & Scrum Project Management – Coursera (2018)**
- **Oracle Database Program with PL-SQL Accelerated** – Syriatel (2017)

Technical Skills

- **Programming & Data Analysis:** SQL, PL/SQL, Python, R, ASP.NET, JavaScript, React.js, HTML, CSS, GIS
- **Data Visualization & BI:** Tableau, Power BI
- **Cloud & Big Data Technologies:** Strong in Data Warehousing; Basic theoretical knowledge of AWS, Hadoop
- **Project Management:** Agile, Scrum, Strategic Planning, Risk Management
- **Microsoft office** (Word, Excel, PowerPoint)

Soft Skills

- Strong Leadership & Team Management
- Problem-Solving & Critical Thinking
- Excellent Communication & Presentation Skills
- Active Listening & Collaboration

Languages

- **Arabic:** Native
- **English:** Professional Proficiency

Hobbies

- Reading and watching movies

References

Available upon request.